

Take a proactive approach to business continuity planning.



Level One keeps your communications running in the event of an unanticipated interruption, regional disaster, or production delay. Through our **Recovery Assurance Program**, we help you create a business continuity plan for mission-critical communications, including bills, invoices, statements, notices, customer service letters, checks, and other essential documents. By adding in layers of redundancy, the Recovery Assurance Program ensures your business mail can continue uninterrupted when unforeseen events threaten your ability to deliver vital communications to customers.

Level One's integrated print and mail facilities are capable of providing full Disaster Recovery (DR) for all aspects of production. The advantage of Level One's business continuity model is that **DR testing is run simultaneously with no interruption to your production.**

Level One offers **overflow processing for in-house print and mail facilities** when your document production needs exceed your internal capabilities due to volume spikes, equipment outages, or other adverse circumstances. Outsourcing a portion of your work to Level One allows for testing and setup to be done on a real-time basis, **eliminating a time-consuming and costly transition or DR test.**

Think disaster avoidance, not recovery.

A Proactive Approach to Business Continuity



Regional production locations, yielding faster in-home delivery

Level One is uniquely positioned as the ONLY provider that can print where you are, and where printing makes the most sense for you. Our proven, vetted network of Level One Production Sites includes integrated facilities strategically positioned throughout the North, South, East, and West of the U.S. We leverage this network to produce your documents close to you, and/or close to your customers, to save significant print and mailing costs.



Built-in business continuity delivering the highest levels of redundancy

We have designed and implemented a corporate network infrastructure around business continuity and disaster recovery, including fully redundant data center and production facilities, to ensure you avoid service disruption, and can quickly recover if outages do occur.



SOC 2 compliant production facilities nationwide

Level One assumes the burden of PCI compliance for you. Our PCI and SOC 2 compliant eBilling and payments platform upholds the industry's standards to ensure customer, billing, and payment data is secure and protected across every channel you use.



Level One processes client files 24/7/365

Level One's applications are developed and maintained internally; we process files 24/7/365 and securely transfer hundreds of thousands of document images daily to fully integrated, SOC 2 compliant production sites nationwide. In the case of a regional disaster or other emergency, we can seamlessly redirect production print files to any number of production facilities within our certified network, without interruption to your business.

Let us demonstrate a proof of concept for
**maintaining your critical communications in
the face of disaster.**



Since 2004, Level One has been a trusted provider of billing and payment solutions, guiding utilities, insurance providers, and government entities across North America toward successful customer engagement.

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